

JOB TITLE	WAITER/WAITRESS' ASSISTANT	LOCATION	LANZAROTE
DEPARTMENT	FOOD AND BEVERAGES	SALARY	ACCORDING TO AGREEMENT
START DATE	VARIABLE	CONTRACT TYPE	PERMANENT OR TEMPORARY - 20 OR 40HRS
REPORTS	RESTAURANTS AND BARS MANAGERS	CONTACT	careers@clublasanta.com

JOB DESCRIPTION

Join our team and make every service a unique moment for our guests. If you are dynamic and like to offer excellent customer service experiences? We are looking for motivated and professional waiters or waitresses' assistants for our establishment. You will be responsible for assisting and serving customers in the Club La Santa restaurants and bars, ensuring a satisfying and enjoyable experience. Your main role will be to take orders, serve food and beverages, and provide friendly and efficient service.

KEY RESPONSIBILITIES – CORE WORK ACTIVITIES

- Support the waiters/waitresses, sector managers, assistant manager and dining room manager in the proper development of the service and needs to ensure good service.
 - Assembly of the service, tables, chairs, sideboards.
 - Properly maintain their work area and utensils.
 - Support and execute the bar and room service in the restaurants of Club La Santa.
 - Participate in customer service, taking orders, and application of service guidelines.
 - Support and maintenance in the tasks of pre-service, service and post-service.
- Ensure quality service and customer care in accordance with the establishment that is CLS.
- Ensure the necessary hygienic-sanitary measures are applied to the food and beverage service provided in Club La Santa restaurants.
- Carry out auxiliary tasks.
- Collaborate in the invoicing and collection of payments from customers.

CANDIDATE PROFILE

➤ Education & Experience

- Secondary education.
- Previous experience is an asset.

➤ Transversal competencies

- Proactive and adaptability to workload.
- Customer satisfaction orientation and improvement of service procedures.
- Customer service.
- Intermediate English with a focus on hospitality.
- Time availability – flexibility.

WHAT WE OFFER

- **Temporary substitution or permanent contract** depending on sick leave/excuses.
- **8hrs shifts between 7:00 and 00:30.**
- **Transport** available in morning shifts.
- **Uniform.**
- **Salary according to collective agreement**, with stability and clear conditions from the first day.
- **Free use of Club La Santa sports facilities**, an exclusive benefit for our staff.
- **Collaborative work environment**, with a culture based on open communication, respect and continuous improvement.
- **Access to training courses** for your professional and personal development.
- Real possibility of **growth within the kitchen team**, learning from professionals with experience and quality standards.

If you are interested in applying for this position, please submit your resume and a cover letter to careers@clublasanta.com. We look forward to hearing from you.