

<b>JOB TITLE</b>	WAITER/WAITRESS	<b>LOCATION</b>	LANZAROTE
<b>DEPARTMENT</b>	FOOD AND BEVERAGES	<b>SALARY</b>	ACCORDING TO AGREEMENT
<b>START DATE</b>	VARIABLE	<b>CONTRACT TYPE</b>	PERMANENT OR TEMPORARY 40HRS
<b>REPORTS</b>	RESTAURANTS AND BARS MANAGERS	<b>CONTACT</b>	<a href="mailto:careers@clublasanta.com">careers@clublasanta.com</a>

## JOB DESCRIPTION

Join our team and make every service a unique moment for our guests. If you are dynamic and like to offer excellent customer service experiences? We are looking for motivated and professional waiters and waitresses for our establishment. You will be responsible for assisting and serving guests in the Club La Santa restaurants and bars, ensuring a satisfying and pleasant experience. Your main role will be to take orders, serve food and beverages, and provide friendly and efficient service.

## KEY RESPONSIBILITIES – CORE WORK ACTIVITIES

- Food and beverage service and sales.
  - Direct customer service.
  - Prepare work areas.
  - Set up dining room service.
  - Transport tools and equipment necessary for the service.
  - Carry out bar and room service in Club La Santa restaurants.
  - Serve customers, take orders, and apply service guidelines.
  - Serve food and beverages and wines.
  - Active sales in Club La Santa restaurants.
  - Billing and collection.
  - Support the sector manager, assistant manager and dining room manager in the proper development of the service and needs to ensure good service.
- Attending to complaints.
- Checking and inspecting goods and objects of use.
- Guarantee quality service and customer care in accordance with the establishment that is CLS.
- Guarantee the hygienic-sanitary measures necessary for the food and beverage service provided in Club La Santa restaurants.
- Maintenance in pre-service, service and post-service tasks.
- Maintenance of work tools, machinery and equipment used in the service.

## CANDIDATE PROFILE

### ➤ Education & Experience

- Related studies.
- Previous experience as a waiter/waitress.
- Experience in restaurants and customer service.

➤ **Transversal competencies**

- Proactive and adaptability to workload.
- Customer satisfaction orientation and improvement of service procedures.
- Customer service.
- Intermediate English with a focus on hospitality.
- Time availability – flexibility.

**WHAT WE OFFER**

- **Temporary substitution or permanent contract** depending on sick leave/excuses.
- **8hrs shifts between 7:00 and 00:30.**
- **Transport** available in morning shifts.
- **Uniform.**
- **Salary according to collective agreement**, with stability and clear conditions from the first day.
- **Free use of Club La Santa sports facilities**, an exclusive benefit for our staff.
- **Collaborative work environment**, with a culture based on open communication, respect and continuous improvement.
- **Access to training courses** for your professional and personal development.
- Real possibility of **growth within the kitchen team**, learning from professionals with experience and quality standards.

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If you are interested in applying for this position, please submit your resume and a cover letter to [careers@clublasanta.com](mailto:careers@clublasanta.com). We look forward to hearing from you.