

FREQUENTLY ASKED QUESTIONS

INSCRIPTIONS

What is the deadline to register for Club La Santa Kids Challenge - Virtual?

The deadline to register will be the 18th of November 2020 at 23:59:59hrs GTM+1.

Where can I check the participant list?

The participant list will be available on the official website. It will be available in the App Club La Santa Races the day before of the race day.

Where can I complete the Club La Santa Kids Challenge - Virtual?

Anywhere in the world, as long as the mobility measures adopted by each country are respected. It is essential, and the responsibility of each participant, to know their own limits and not to put their own and others' health and physical integrity in danger, at any time and under any circumstances.

Club La Santa Kids Challenge - Virtual will start on Saturday 21st November, from 09:00hrs GTM+1 until 16.00hrs GTM+1.

VIRTUAL BIB NUMBER

How do I receive my bib number?

Once you register you will receive an email confirmation. In this email you will find your bib number and the race program attached.

Do I have to run with my bib number?

It is not mandatory, but we would love you to run with it and share it with us in our social media.

How can I share my bib number on my social media?

Tag us at @clublasanta and @clublasantaraces and add the hashtag: #clublasantaraces y #vamosrunning

DISTANCES AND TIMEFRAMES

Can I run further than the distance I have signed up for?

To participate in this event you will need to use the App Club La Santa Races. The App will automatically record your distance and the time it takes to complete it. Times will not be added if the distance is less. Be sure to complete those final meters!

Distances to complete:

- 400m (4 – 7 years).
- 800m (8 – 11 years).
- 1200m (12 - 15 years).
- 1600m (16 – 17 years).

How much time do I have to finish?

The race will start on Saturday 21st November 2020 at 09:00hrs (GTM+1). If you want to feel the buzz of competition you can start at that time, you will find others participants in the virtual map in the app. In case you can't start at that time, you will have until 16:00hrs (GTM+1).

PODIUM AND SOCIAL MEDIA

How do I send my finisher photo?

You can upload a photo directly to your social networks and tag Club La Santa Races (Facebook/Instagram), adding the hashtag #clsvirtualseries and #vamosrunning for us to include it in the finisher video. The more photos you send the more chances you will have to find yourself in the video!

If I am in the top 3 of my category or in the general category, will I have a photo podium?

Yes, we will use the photo in your race profile to add it to the Club La Santa Kids Challenge - Virtual podium.

You will also have the option to upload a photo into the App Club La Santa Virtual Series. This picture will be available in the virtual course so that the other participants can identify you.

AWARDS CEREMONY

Will there be a special virtual awards ceremony?

Yes, follow our YouTube and Facebook live channels where we will publish the date of the virtual Award Ceremony.

RAFFLE PRIZES

How and when will I know if I have won something in the raffle?

The winners will be chosen in the Club La Santa Lanzarote International Running Challenge Virtual Raffle. Yes, follow our YouTube and Facebook live channels where we will publish the date of the virtual Award Ceremony.

Just the participants that have completed the distances will be eligible for the prizes.